



## Creating a Culture of Health

**In 2017, LRGHealthcare invested \$32,197,129 of community benefit back into the Lakes and Three Rivers Regions**

### Why Community Benefit Matters

From our people to our programs, LRGHealthcare is committed to making a difference in the communities we serve. Improving the health and well-being of individuals is at the heart of everything we do, and our commitment goes far beyond our walls.

Community benefit is comprised of programs and services which meet essential healthcare needs; improve the health and quality of life of the people we serve and addresses the healthcare needs of the most at-risk and underserved populations.

The annual Community Benefit Report allows LRGHealthcare the opportunity to share information regarding the healthcare services we provide to meet the essential needs of our community.

### How Needs Are Identified

The LRGHealthcare service area includes 26 cities and towns in central New Hampshire with a resident population of more than 98,000 people. LRGHealthcare regularly engages with the community to assess and respond to needs. In 2017, we conducted a community health needs assessment survey to identify community health priorities and opportunities for community health improvement. The results of this survey, in conjunction with health statistics and focus group feedback, are the foundation for the development of the LRGHealthcare Community Health Improvement Plan, which we are in the process of developing.

**In 2020, we will again assess community needs through community focus groups, key informant interviews and survey data.**

### What We Provide to the Community

Access to primary and family healthcare as well as concern about substance misuse are consistently top health concerns for the communities LRGHealthcare serves. LRGHealthcare provides subsidies to programs and services to ensure access to quality healthcare and we partner with a wide range of community organizations to support this work. In addition, we work hand in hand with community partners to address substance misuse prevention, treatment and recovery.

### A small sampling of the services we support:

PRIMARY AND SPECIALTY CARE

SUBSTANCE MISUSE PREVENTION, TREATMENT, AND COUNSELING SERVICE

CARE COORDINATION

FINANCIAL COUNSELING AND INSURANCE ENROLLMENT ASSISTANCE

NUTRITION AND PHYSICAL ACTIVITY PROGRAMS

CHILDBIRTH AND BREASTFEEDING EDUCATION AND SUPPORT

DENTAL SERVICES

CANCER PREVENTION AND SCREENING

HEALTH PROFESSIONS TRAINING SITE

EMERGENCY PREPAREDNESS COORDINATION

ACCESS TO NEEDED MEDICATIONS

To view the LRGHealthcare 2017 Community Benefit Information; 2017 Community Health Improvement Plan and/or the Community Assessment, please visit [lrgh.org](http://lrgh.org).

### SUBSIDIZED HEALTH SERVICES

\$8,573,880

### CHARITY CARE

\$636,226

### GOVERNMENT-SPONSORED HEALTHCARE (MEDICAID)

\$21,194,924

### HEALTH PROFESSIONS EDUCATION

\$1,088,333

### COMMUNITY HEALTH SERVICES

\$500,114

### FINANCIAL AND IN-KIND CONTRIBUTIONS

\$51,920

### COMMUNITY BUILDING ACTIVITIES

\$151,732